

# Adelaide Jaguars Women's Football Club MEMBER PROTECTION POLICY

**VERSION 1 [24/02/23]** 

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# MEMBER PROTECTION POLICY

#### 1. Introduction

The Adelaide Jaguars are South Australia's largest female only football club. As such, the club takes seriously the development and empowerment of women and girls both on and off the pitch. The club strives to create a safe and supportive environment for all our members to meet their full potential.

# Strong Community. Positive Culture. Female Only.

In pursuit of these values the club has developed the following document to ensure a shared understanding and transparency regarding our expectations of all members of our community to ensure we maintain a positive and safe environment for all.

# 2. Purpose of Our Policy

The main objective of the Adelaide Jaguars' Member Protection Policy is to maintain responsible behavior and the making of informed decisions by members and other participants in this club. It outlines our commitment to a person's right to be treated with respect and dignity, and to be safe and protected from discrimination, harassment and abuse. Our policy informs everyone involved in our club of his or her legal and ethical rights and responsibilities and the standards of behavior that are expected of them. It also covers the care and protection of children participating in our club's activities.

# 3. Who Our Policy Applies To

This policy applies to everyone involved in the activities of our club whether they are in a paid or unpaid/voluntary capacity and including:

- club committee members, administrators and other club officials;
- coaches and assistant coaches and other personnel participating in events and activities, including camps and training sessions;
- support personnel, including managers, physiotherapists, psychologists, masseurs, sport trainers and others;
- referees, umpires and other officials;
- athletes;
- members, including any life members;
- parents; and
- spectators.

#### 4. Extent of Our Policy

Our policy covers all matters directly and indirectly related to the Adelaide Jaguars and its activities. In particular, the policy governs unfair selection decisions and actions, breaches of our code of behaviour and behaviour that occurs at training sessions, in the club rooms, at social events organised or sanctioned by the club (or our sport), and on away and overnight trips. It also covers private behaviour where that behaviour brings our club or sport into disrepute or there is suspicion of harm towards a child or young person.

# 5. Club Responsibilities

We will:

- adopt, implement and comply with this policy;
- ensure that this policy is enforceable;
- publish, distribute and promote this policy and the consequences of any breaches of this policy;;
- promote and model appropriate standards of behaviour at all times;
- promote effective and open communications within the club by making 'Jags Connect' the main conduit for feedback, questions and ideas.
- deal with any complaints made under this policy in an appropriate manner;
- deal with any breaches of this policy in an appropriate manner;
- recognise and enforce any penalty imposed under this policy;
- ensure that a copy of this policy is available or accessible to all people and organisations to whom this policy applies;

- review this policy every 12-18 months; and
- seek advice from and refer serious issues to Football South Australia

Serious issues include unlawful behaviour that involves or could lead to significant harm and includes criminal behaviour (e.g. physical assault, sexual assault, child abuse) and any other issues that our state or national bodies request to be referred to them.

#### 6. Individual Responsibilities

Everyone associated with our club must:

- make themselves aware of the contents of this policy;
- comply with all relevant provisions of this policy, including the standards of behaviour outlined in this
  policy;
- consent to the screening requirements set out in this policy, and any state or territory Working with Children checks if the person holds or applies for a role that involves regular unsupervised contact with a child or young person under the age of 18, or where otherwise required by law;
- treat other people with respect;
- always place the safety and welfare of children above other considerations;
- be responsible and accountable for their behaviour as per the Football SA codes of conduct (Attachment 2); and
- follow the guidelines outlined in this policy, utilizing 'Jags Connect' if they wish to make a complaint
  or report a concern about possible child abuse, discrimination, harassment, bullying or other
  inappropriate behaviour; and
- comply with any decisions and/or disciplinary measures imposed under this policy.

#### 7. Protection of Children

#### 7.1 Child Protection

The Adelaide Jaguars are committed to the safety and wellbeing of children and young people who participate in our clubs activities or use our services. We support the rights of the child and will act at all times to ensure that a child safe environment is maintained. We also support the rights and wellbeing of our staff and volunteers and encourage their active participation in building and maintaining a secure and safe environment for all participants.

Adelaide Jaguars acknowledges the valuable contribution made by our staff, members and volunteers and we encourage their active participating in providing a safe, fair and inclusive environment for all participants.

#### 7.1.1: Identifying and Analysing Risks of Harm

The Adelaide Jaguars will develop and implement a risk management strategy, which includes a review of our existing child protection practices, to determine how child-safe our organisation is and to identify any additional steps we can take to minimize and prevent the risk of harm to children because of the action of an employee, volunteer or another person.

# 7.1.2: Developing Codes of Conduct for Adults and Children

Adelaide Jaguars uses the Football South Australia Codes of conduct that specify standards of conduct and care we expect of adults when the deal and interact with children, particularly those in the our care. We will also implement Fottball South Australia codes to promote appropriate behaviour between children.

The codes will clearly describe professional boundaries, ethical behaviour and unacceptable behaviour. (See Attachment 2)

#### 7.1.3: Choosing Suitable Employees and Volunteers

The Adelaide Jaguars will ensure that the organisation takes all reasonable steps to ensure that it engages the most suitable and appropriate people to work with children, especially those in positions

that involve regular unsupervised contact with children . This may be achieved using a range of screening measures. Such measures will aim to minimise the likelihood of engaging (or retaining) people who are unsuitable to work with children.

The Adelaide Jaguars will ensure that Working with Children Checks and criminal history assessments are conducted for employees and volunteers working with children, where an assessment is required by law. If a criminal history report is obtained as part of the screening process, the Adelaide Jaguars will ensure that the criminal history information is dealt with confidentially and in accordance with relevant legal requirements. (See Attachment 1.3)

#### 7.1.4: Support, Train, Supervise and Enhance Performance

The Adelaide Jaguars will ensure that all our employees and volunteers who work with children have ongoing supervision; support and training. Our goal is to develop their skills and capacity and to enhance their performance so we can maintain a child-safe environment in our club.

# 7.1.5: Empower and Promote the Participation of Children In Decision-Making And Service Development

The Adelaide Jaguars will promote the involvement and participation of children and young people in developing and maintaining a child-safe environment in our club.

All members of our community are encouraged to use our 'Jags Connect' page on the club website to provide feedback and ideas.

# 7.1.6: Report and Respond Appropriately to Suspected Abuse and Neglect

The Adelaide Jaguars will ensure that employees and volunteers are able to identify and respond appropriately to children at risk of harm and that they are aware of their responsibilities under state laws to make a report if they suspect on reasonable ground that a child has be, or is being, abused or neglected (See Attachment 4).

In addition to any legal obligations, if any person believes that another person or organisation bound by this policy is acting inappropriately towards a child or is in breach of this policy they may make an internal complaint.

Please refer to our complaints procedure in section 10 of this policy.

Any person who believes a child is in immediate danger or in a life threatening situation, should contact the police immediately.

# 7.2 Supervision

Children under the age of [18] must be supervised at all times by a responsible adult. We endeavour to provide an appropriate level of supervision at all times. If a member finds a child under the age of [18] is unsupervised, they should assume responsibility for the child's safety until the child's parent/guardian or supervisor is located.

At Adelaide Jaguars it is expected that all children enrolled in U13 squads or bellow will have a parent or allocated responsible adult present throughout training and games. U15 squads and above may be dropped off for training only if the Coach has been made aware and has access to contact numbers of an allocated responsible adult.

Coaches will be supplied with a lists of emergency contact details for all players and information about any relevant medical issues.

For reasons of courtesy and safety, parents must collect their children on time. If it appears a member will be left alone with just one child at the end of any club activity, they will ask another member to stay until the child is collected.

#### 3. Transportation

Parents and or guardians are responsible for organising the transportation of their children to and from club activities (e.g. training and games). Where we make arrangements for the transportation of children

(e.g. for away matches or overnight trips), we will conduct a risk assessment that includes ensuring vehicles are adequately insured, the driver has a current and appropriate licence for the vehicle being used and the appropriate safety measures are in place (e.g. fitted working seatbelts).

#### 7.4 Taking Images of Children

Images of children can be used inappropriately or illegally. We require that members, wherever possible, obtain permission from a child's parent or guardian before taking an image of a child that is not their own. We will also make sure that the parent or guardian understands how the image will be used.

To respect people's privacy, we do not allow camera phones, videos and cameras to be used inside changing areas, showers and toilets which we control or are used in connection with our club.

When using a photo of a child, we will not name or identify the child or publish personal information, such as residential address, email address or telephone number, without the consent of the child's parent or guardian. We will not provide information about a child's hobbies, interests, school or the like, as this can be used by paedophiles or other persons to "groom" a child.

We will only use images of children that are relevant to our club's activities and we will ensure that they are suitably clothed in a manner that promotes our club. We will seek permission from a child's parent or guardian before using their images.

# 8. Discrimination, Harassment and Bullying

Our club is committed to providing an environment in which people are treated fairly and equitably and that is, as far as practicable, free from all forms of discrimination, harassment and bullying.

We recognise that people may not be able to enjoy themselves or perform at their best if they are treated unfairly, discriminated against, harassed or bullied.

#### 8.1 Discrimination

Unlawful discrimination involves the less favourable treatment of a person on the basis of one or more of the personal characteristics protected by State or Federal anti-discrimination laws.

Discrimination includes both direct and indirect discrimination:

- **Direct discrimination** occurs if a person treats, or proposes to treat, a person with a protected personal characteristic unfavourably because of that personal characteristic.
- Indirect discrimination occurs if a person imposes, or proposes to impose, a requirement, condition
  or practice that will disadvantage a person with a protected personal characteristic and that
  requirement, condition or practice is not reasonable.

For the purpose of determining discrimination, the offender's awareness and motive are irrelevant.

#### 8.2 Harassment

Harassment is any unwelcome conduct, verbal or physical, that intimidates, offends or humiliates another person and which happens because a person has a certain personal characteristic protected by State or Federal anti-discrimination legislation.

The offensive behaviour does not have to take place a number of times, a single incident can constitute harassment.

Sexual harassment is one type of harassment. Sexual harassment involves unwelcome conduct, remarks or innuendo of a sexual nature. It covers a wide range of behaviours and can be verbal, written, visual or physical. Sexual harassment is not limited to members of the opposite sex.

Every person is covered by the anti-discrimination laws that apply in their State as well as the Federal anti-discrimination laws.

The following is a list of all the personal characteristics that apply throughout Australia:

- gender:
- race, colour, descent, national or ethnic origin, nationality, ethno-religious origin, immigration;

- national extraction or social origin;
- marital status, relationship status, identity of spouse or domestic partner;
- pregnancy, potential pregnancy, breastfeeding;
- family or carer responsibilities, status as a parent or carer;
- age
- religion, religious beliefs or activities;
- political beliefs or activities;
- lawful sexual activity;
- sexual orientation and gender identity;
- profession, trade, occupation or calling;
- irrelevant criminal record, spent convictions;
- irrelevant medical record:
- member of association or organisation of employees or employers, industrial activity, trade union activity;
- physical features;
- disability, mental or physical impairment;
- defence service; and
- personal association with someone who has, or is assumed to have, any of these personal characteristics.

Legislation also prohibits:

- racial, religious, homosexual, transgender and HIV/AIDS vilification; and
- victimisation resulting from a complaint.

# 8.3 Bullying

The Adelaide Jaguars is committed to providing an environment that is free from bullying. We understand that bullying has the potential to result in significant negative consequences for an individual's health and wellbeing, and we regard bullying in all forms as unacceptable at our club.

Bullying is characterised by repeated, unreasonable behaviour directed at a person, or group of persons, that creates a risk to health and safety. Bullying behaviour is that which a reasonable person in the circumstances would expect to victimise, humiliate, undermine, threaten, degrade, offend or intimidate a person. Bullying behaviour can include actions of an individual or group.

Whilst generally characterised by repeated behaviours, one off instances can amount to bullying.

The following types of behaviour, where repeated or occurring as part of a pattern of behaviour, would be considered bullying:

- verbal abuse including shouting, swearing, teasing, making belittling remarks or persistent unjustified criticism;
- excluding or isolating a group or person;
- spreading malicious rumours; or
- psychological harassment such as intimidation.

Bullying includes cyber-bulling which occurs through the use of technology. New technologies and communication tools, such as smart phones and social networking websites, have greatly increased the potential for people to be bullied though unwanted and inappropriate comments. We will not tolerate abusive, discriminatory, intimidating or offensive statements being made online.

If any person believes they are being, or have been, bullied by another person or organisation bound by this policy, he or she may make a complaint. (Refer to Item 10 of this policy.)

# 9. Inclusive practices

Our club is welcoming and we will seek to include members from all areas of our community.

The following are examples of some of our inclusive practices.

#### 9.1 People with a disability

The Adelaide Jaguars will not discriminate against any person because they have a disability. Where possible and it is necessary, we will make reasonable adjustments (e.g. modifications to equipment and rules) to enable participation.

#### 9. 2 People from diverse cultures

We will support, respect and encourage people from diverse cultures and religions to participate in our club and where possible we will accommodate requests for flexibility (e.g. modifications to uniforms).

#### 9.3 Sexual & Gender Identity

All people, regardless of their sexuality or gender identity, are welcome at our club. We strive to provide a safe environment for participation and will not tolerate any form of discrimination or harassment because of a person's sexuality or gender identity.

#### 9.4 Pregnancy

Adelaide Jaguars is committed to treating pregnant women fairly and to removing any unreasonable barriers to their full participation in our club's activities. We will not tolerate any discrimination or harassment against pregnant women.

We will take reasonable care to ensure the continuing safety, health and wellbeing of pregnant women. We will advise pregnant women that there may be risks involved with their continuing participation in sport, and we will encourage them to obtain medical advice about those risks. Pregnant women should be aware that their own health and wellbeing, and that of their unborn child, is of utmost importance in their decision-making about the extent they choose to participate in our sport.

We encourage all pregnant women to talk with their medical advisers, make themselves aware of the facts about pregnancy in sport and ensure that they make informed decisions about their participation in our sport. Pregnant women should make these decisions themselves, in consultation with their medical advisers and in discussion with Adelaide Jaguars. We will only require pregnant women to sign a disclaimer in relation to their participation in our sport whilst they are pregnant if all other participants are required to sign one in similar circumstances. We will not require women to undertake a pregnancy test.

If a pregnant woman believes she is being, or has been, harassed or discriminated against by another person bound by this policy, she may make a complaint (see section 10).

#### 10. Responding to Complaints

#### 10.1 Complaints

Our club takes all complaints about on and off-field behaviour seriously. Our club will handle complaints based on the principles of procedural fairness, and ensure:

- all complaints will be taken seriously;
- the person making the complaint (complainant) will give full details of what is being alleged which will be supplied to the person with whom there is a grievance, who will have the opportunity to respond to those allegations;
- irrelevant matters will not be taken into account;
- decisions will be unbiased; and
- any penalties imposed will be reasonable.

More serious complaints may be escalated to Football South Australia.

If the complaint relates to suspected child abuse, sexual assault or other criminal activity, then our club may need to report the behaviour to the police and/or relevant government authority.

#### 10.2 Complaints and Feedback Handling Process:

When a concern is received by our club via 'Jags Connect' or other means, the person receiving the complaint will refer to the Jags Connect flowchart (Attachment 5) and:

- listen carefully and ask questions to understand the nature and extent of the concern:
- ask what the complainant how they would like their concern to be resolved and if they need any support;
- explain the different options available to help resolve the complainant's concern;
- inform the relevant government authorities and/or police, if required by law to do so; and
- where possible and appropriate, maintain confidentiality but not necessarily anonymity.

,The club will assist, where appropriate and necessary, with the resolution process. This may involve:

- supporting the person complaining to talk to the person being complained about;
- bringing all the people involved in the complaint together to talk objectively through the problem (this could include external mediation);
- gathering more information (e.g. from other people that may have seen the behaviour);
- seeking advice from our district, regional, state and/or national body or from an external agency (e.g. State Department of Sport or anti-discrimination agency);
- referring the complaint to SA; and/or
- referring the complainant to an external agency such as a community mediation centre, police or anti-discrimination agency.

In situations where a complaint is referred to Football South Australia, the Office for Recreation, Sport and Racing, or other relevant association / administrative bodies, and an investigation is conducted, the club will:

- co-operate fully with the investigation;
- where applicable, ensure the complainant is not placed in an unsupervised situation with the respondent(s);

At any stage of the process, a person can seek advice from an anti-discrimination commission or other external agency and, if the matter is within their jurisdiction, may lodge a complaint with the anti-discrimination commission or other external agency.

#### 10.3 Disciplinary Sanctions

Our club may take disciplinary action against anyone found to have breached our policy or made false and malicious allegations. Any disciplinary measure imposed under our policy must:

- be applied consistent with any contractual and employment rules and requirements;
- be fair and reasonable:
- be based on the evidence and information presented and the seriousness of the breach; and
- be determined by our constituent documents, by Laws and the rules of the game.

Possible sanctions that may be taken include:

- a direction that the individual make verbal and/or written apology;
- counselling of the individual to address behaviour;
- withdrawal of any awards, placings, records, achievements bestowed in any tournaments, activities or events held or sanctioned by our club;
- suspension or termination of membership, participation or engagement in a role or activity;
- de-registration of accreditation for a period of time or permanently;
- a fine: or
- any other form of discipline that our club considers reasonable and appropriate.

# 10.3.1 Managing behaviours of concern among players:

Behaviours that threaten the well being of other players, spectators or members of the community, or bring the club into disrepute can not be tolerated and will be subject to consequences.

Jags are very serious about their commitment to being inclusive and are aware that in the context of diversity in our community, behaviours of concern can be the result of issues that our young people face and require our support with, and would hope to support families to manage these issues where possible.

Therefore Jags will take the following steps in response to these behaviours:

#### Step 1

Coaches will provide clear outline of expected behaviours in the context of the FSA Codes of conduct to teams in the context of the ongoing training.

#### Step 2

If an individual persists with unacceptable behaviours in the context of a training or game situation, the player will be asked to leave the field/sit out of training,

The coach will endeavour to discuss the behaviour with the player after the session/game to provide an opportunity for the player to explain and better understand why their behaviour is not compatible with the clubs values and codes.

In all situations, including unacceptable on line behaviours, Players parents/carers will be contacted and advised of the incident by the coach or other appropriate club official.

# Step 3

In the case of ongoing/repetitive incidents of behaviours of concern, the club will request meeting with coach and carers to discuss concerns and develop plan for managing behaviour going forward This may include:

- temporary exclusion from games/training, until safety of all can be guaranteed
- working with the players qualified supports such as teachers, psychologist or Occupational Therapist
- exclusion from the club will be considered as a last resort

# 10.4 Appeals

The complainant or respondent may be entitled to lodge an appeal against a decision made in relation to a complaint (including a decision where disciplinary sanctions are imposed by our club) to the Adelaide Jaguars Committee, thereinafter the Adelaide Jaguars will have absolute discretion in making a determination.

Appeals must be based on any right of appeal provided for in the relevant constituent documents, rules, regulations or by laws.

Appeals can only be made if

- There was a provable error of fact in the determination of the original action.
- New evidence or information has become available that gives cause for the original action to be reconsidered.
- There was provable corruption or dishonesty in the determination of the original action.

Signature:....

Date: .....

# Attachment 1.1: ADELAIDE JAGUARS MEMBER PROTECTION DECLARATION

The Adelaide Jaguars has a duty of care to all those associated with our club and to the individuals and organisations to whom this policy applies. As a requirement of our Member Protection Policy, we must enquire into the background of those who undertake any work, coaching or regular unsupervised contact with people under the age of 18 years.		
(name) of		
(address) born/		
sincerely declare:		
1. I do not have any criminal charge pending before the courts.		
<ol> <li>I do not have any criminal convictions or findings of guilt for sexual offences, offences related to children o acts of violence.</li> </ol>		
<ol> <li>I have not had any disciplinary proceedings brought against me by an employer, sporting organisation or similar body involving child abuse, sexual misconduct or harassment, other forms of harassment or acts of violence</li> </ol>		
To my knowledge there is no other matter that the club may consider to constitute a risk to its members, employees, volunteers, athletes or reputation by engaging me.		
<ol> <li>I will notify the President of the club immediately upon becoming aware that any of the matters set out in clauses 1 to 4 above has changed.</li> </ol>		
Declared in the State/Territory of		
on/(date) Signature		
Parent/Guardian Consent (in respect of a person under the age of 18 years)		
have read and understood the declaration provided by my child. I confirm and warrant that the contents of the declaration provided by my child are true and correct in every particular.		
Name:		

# Attachment 1.2: ADELAIDE JAGUARS WORKING WITH CHILDREN CHECK REQUIREMENTS

Working with Children Checks aim to create a child-safe environment and to protect children and young people involved in our sport from physical and sexual harm.

They assess the suitability of people to work with children and young people and can involve:

- criminal history checks;
- signed declarations;
- referee checks; and
- other relevant background checks to assess a person's suitability to work with children and young people.

Working with Children Check requirements vary across Australia. <u>Fact Sheets</u> for each state and territory are available on the Play by the Rules website: <u>www.playbytherules.net</u>

Detailed information, including the forms required to complete a Working with Children Check, are available from:

#### **South Australia**

Contact the Department for Education and Child Development

Website: www.families.sa.gov.au/childsafe

Phone: 08 8463 6468.

National Police Check: www.police.sa.gov.au/services-and-events/apply-for-a-police-record-check

DCSI Child Related Work Screening: http://www.dcsi.sa.gov.au/services/screening

#### **Attachment 2: CODES OF BEHAVIOUR**

Adelaide Jaguars will hold everyone associated with our club accountable to the Football South Australia Codes of conduct.

# **Football South Australia Codes of conduct:**

# Parents and junior players

https://www.footballsa.com.au/sites/ffsa/files/2020-08/Football%20SA%20-%20Code%20of%20Conduct%20-%20Parents%20%20Junior%20Players .pdf

# Senior Players

https://www.footballsa.com.au/sites/ffsa/files/2020-08/Football%20SA%20-%20Code%20of%20Conduct%20-%20Senior%20Players 0.pdf

# **Spectators**

https://www.footballsa.com.au/sites/ffsa/files/2020-08/Football%20SA%20-%20Code%20of%20Conduct%20-%20Spectators.pdf

# Team and club officials

https://www.footballsa.com.au/sites/ffsa/files/2020-08/Foobtall%20SA%20-%20Code%20of%20Conduct%20-%20Team%20and%20Club%20Officials%20.pdf

# Attachment 3: DUTY STATEMENTS

Adelaide Jaguars is a community based club and relies on contributions of volunteer time in order to be able to function. With this in mind it is expected that all members contribute to volunteering in some form, large or small.

Members can use 'Jags Connect' to enquire about or advise the club regarding voluntary roles they can contribute to.

## Attachment 4: PROCEDURE FOR HANDLING ALLEGATIONS OF CHILD ABUSE

If you believe a child is in immediate danger or a life-threatening situation, contact the Police immediately on 000.

Information relating how to report child abuse can be found at:

https://www.childprotection.sa.gov.au/reporting-child-abuse

If a member of the public is concerned about a child and have a reasonable suspicion that a child is being abused or neglected, phone the Child Abuse Report Line (CARL) 131 478.

The report line is open 24 hours a day, 7 days a week.

For more information about what you as concerned member of the public need to include in your report, see the <u>sa.qov.au website</u>.

The Adelaide Jaguars will treat any allegation of child abuse or neglect promptly, seriously and with a high degree of sensitivity, in accordance with Football South Australia Policy For Safeguarding Children and Young People:

Adelaide Jaguars will ensure that all volunteers are made aware of mandatory reporting requirements:

#### Mandatory reporting:

Section 30 of the <u>Children and Young People (Safety) Act</u> 2017 establishes that the following people are mandated notifiers:

- employee of, or volunteer in, an organisation that provides health, welfare, education, sporting or recreational, child care or residential services wholly or partly for children or young people, being a person who:
  - provides such services directly to children or young people
  - holds a management position in the organisation, the duties of which include direct responsibility for, or direct supervision of, the provision of those services to children or young people

The Adelaide Jaguars has a designated Child Protection officer who can be contacted via the club website: https://www.adelaidejaguars.com/home

All people working with the Adelaide Jaguars in a paid or unpaid capacity have a duty to report any concerns to the appropriate authorities, following the steps outlined below.

# Step 1: Receive the allegation

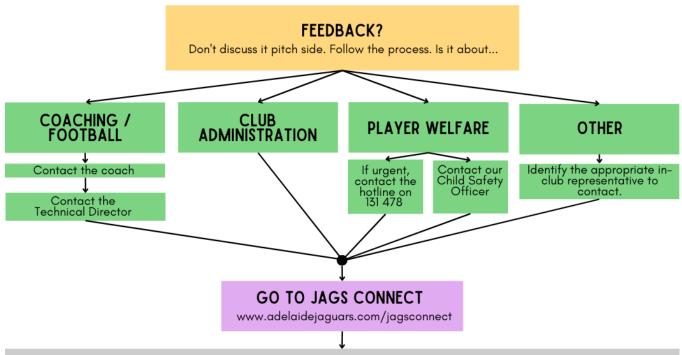
If a child or young person raises with you an allegation of child abuse or neglect that relates to them or to another child, it is important that you listen, stay calm and be supportive.

Do	Don't
Make sure you are clear about what the child has told you	Do not challenge or undermine the child
Reassure the child that what has occurred is not his or her fault	Do not seek detailed information, ask leading questions or offer an opinion.
Explain that other people may need to be told in order to stop what is happening.	Do not discuss the details with any person other than those detailed in these procedures.
Promptly and accurately record the discussion in writing.	Do not contact the alleged offender.

# Step 2: Report the allegation

- Immediately report any allegation of child abuse or neglect, or any situation involving a child at risk
  of harm, to the police and/or the relevant child protection agency. You may need to make a report
  to both.
- Contact the relevant child protection agency or police for advice if there is <u>any</u> doubt about whether the allegation should be reported.
- If the allegation involves a person to whom this policy applies, then also report the allegation to the FSA and follow their direction as per their policy to ensure the child is safe and ensure the alleged offender is removed/suspended from duties until any investigations have been concluded.

# **Attachment 5: Jags Connect Flowchart**



Leave your feedback and the club's internal processes will explore what action is appropriate.

You can submit feedback anonymously.

The club have trusted members who monitor the inbox confidentially.

Key decision makers within the club (including the Chair, Director of Football and Treasurer) do not have access to the inbox.

